



Reporting Child Abuse

If you have a reason to suspect a child is experiencing harm, or is at risk of experiencing harm, the following state and territory agencies can provide support and advice. If you believe a child is in immediate danger or in a life-threatening situation, contact the police immediately by dialing Triple Zero (000).

Australian Capital Territory (ACT)

Department of Disability, Housing and Community Services
Tel: 1300 556 729 (24 hours)
Website: www.dhcs.act.gov.au

New South Wales (NSW)

Department of Community Services
Tel: 132 111 (24 hours)
Website: www.community.nsw.gov.au/DOCS

Northern Territory (NT)

Department of Health and Community Services
Tel: 1800 700 250 (24 hours)
Website: www.health.nt.gov.au

Queensland

Department of Communities: Child Safety Services
Tel: 1800 811 810 (business hours)
Tel: (070 3235 9999 or 1800 177 135 (after hours and weekends –24 hrs)
Website: www.childsafety.qld.gov.au

South Australia (SA)

Department of Families and Communities
Tel: 13 14 78 (24 hours)
Website: www.familiesandcommunities.sa.gov.au

Tasmania (TAS)

Child Protection Advice and Referral Service
Tel: 1300 737 639 (24 hours)
Website: www.dhhs.tas.gov.au

Victoria (VIC)

Child Protection Crisis Line
Tel: 131 278 (24 hours)
Website: www.office-for-children.vic.gov.au

Western Australia (WA)

Department for Child Protection

Tel: (08) 9222 2555 or your local DCP office outside Perth (office hours)

Tel: (08) 9223 1111 or 1800 199 008 (outside Perth) (after business hours)

Website: www.community.wa.gov.au/DCP

Parentline Service (Qld and NT): a free, confidential telephone service that provides counselling and referrals. Counsellors are available from 8 am to 10 pm, 7 days a week. Call 1300 301 300 to speak to a Parentline counsellor.

Kids Helpline: a free, 24 hour counselling service for young people aged 5-25 years. Counselling is offered by phone, email and over the web.